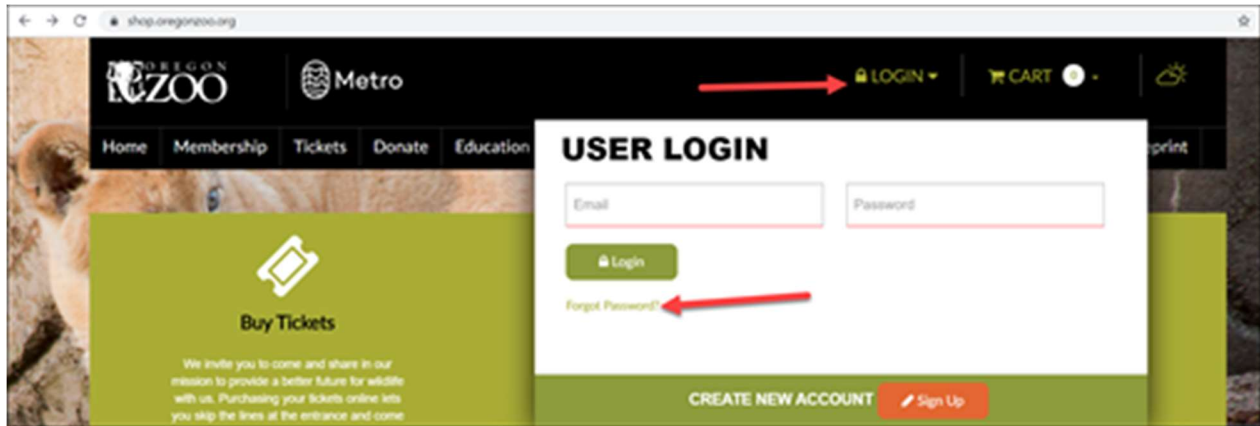


These instructions are intended for existing accounts linked to your membership. If you have not created your online account, these instructions will not apply.

Password Reset:

Click on Login

Click on Forgot Password



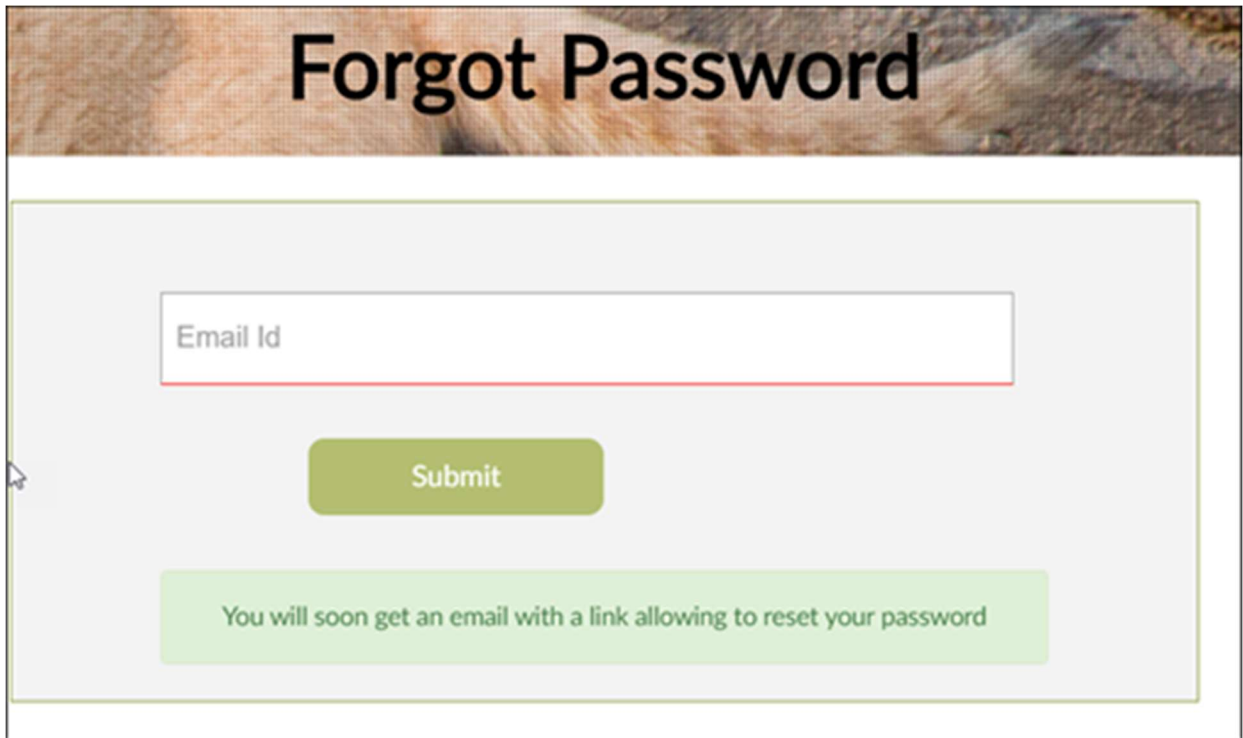
Enter your email address

Click on Submit

A screenshot of the email input field and submit button. The input field contains the email address 'cs@kmitsolutions.com'. Below the input field is a green 'Submit' button. A red arrow points to the 'Submit' button.

These instructions are intended for existing accounts linked to your membership. If you have not created your online account, these instructions will not apply.

This message will appear after you have submitted your email address



Forgot Password

Email Id

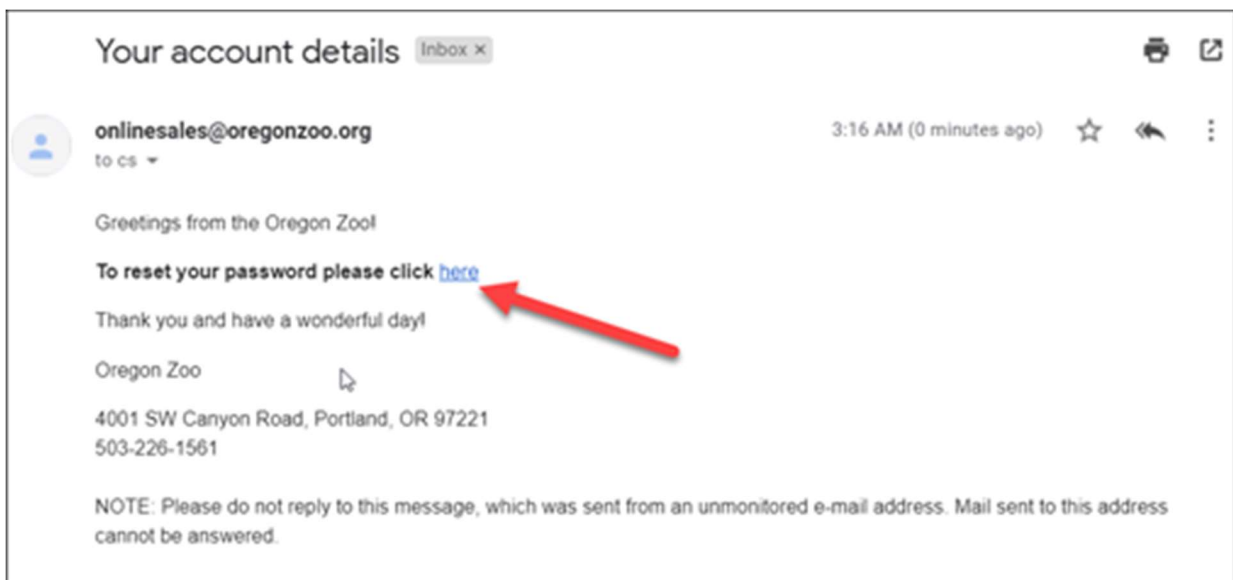
Submit

You will soon get an email with a link allowing to reset your password

If you haven't received an email within 15 minutes, check your Spam folder.

Email they receive:

Click on the word **here** to reset the password



These instructions are intended for existing accounts linked to your membership. If you have not created your online account, these instructions will not apply.

Create a new Password

RESET PASSWORD

The response is "you were successful" and then you are immediately taken to this screen

ALREADY HAVE AN ACCOUNT? LOGIN

[Forgot Password?](#)

CREATE AN ACCOUNT

First Name	<input type="text" value="susan.metzsch@oregonzoc"/>
Last Name	<input type="password" value="....."/>
Phone Number	<input type="text" value="Confirm Password"/>

Membership ID (see below)

⚠ If you don't know your Membership Number [Click Here.](#)

These instructions are intended for existing accounts linked to your membership. If you have not created your online account, these instructions will not apply.

Email confirmation of the Login Account

From: onlinesales@oregonzoo.org <onlinesales@oregonzoo.org>

To: "metzsch@frontier.com" <metzsch@frontier.com>

Sent: Thursday, May 7, 2020, 10:09:17 AM PDT

Subject: Welcome to your new account

Greetings from the Oregon Zoo!

This is an automated email to inform you that you have successfully set up a consumer account. Your account information is below, excluding your password (for security reasons)..

Your user name is: metzsch@frontier.com

Password :

Please print this e-mail, write your password in the space provided, and keep it in a safe place. To reset your password, recover your user name, or for other assistance, visit the Oregon Zoo website.

We appreciate your interest in the Oregon Zoo and hope you have a great shopping experience with us.

Have a wonderful day!

Oregon Zoo
4001 SW Canyon Road, Portland, OR 97221
503-226-1561

NOTE: Please do not reply to this message, which was sent from an unmonitored e-mail address. Mail sent to this address cannot be answered.